

Privacy Information in relation to the procurement of accommodation and/or tour guides

Responsible for the collection of your data is
Congress • Tourismus • Würzburg
Eigenbetrieb der Stadt Würzburg
Turmgasse 11
97070 Würzburg
Phone +49 931 / 37 23 35
E-Mail: tourismus@stadt.wuerzburg.de

Details of Data Protection Officer
Behördliche Datenschutzbeauftragte
Rückermanstraße 2
97070 Würzburg
Phone +49 931/37-0
E-Mail: datenschutz@stadt.wuerzburg.de

Purpose and legal basis for processing

Our purpose for collecting this information is to arrange for

- an accommodation
or - a tour guide
according to your order.

The legal basis we rely on for processing your personal data is the performance of a contract under article 6(1)(b) of the GDPR.

If you have agreed upon booking to give a review for the provided services, we may use your e-mail address to send you a link to the website of our partner "Holidaycheck".

In this case the legal basis we rely on for processing your personal data is your consent under article 6(1)(a) of the GDPR.

Recipients of personal data

Of course, we treat your personal data confidentially. For contract fulfillment (provision and billing of the booked service), however, **disclosure** to the following recipients is necessary:

- in case of a hotel booking: to the chosen accommodation
- in case of a tour guide booking: to the tour guide and/or further service providers (i.e. Residenz, museums etc.)

Storage duration

We store your data after the collection only as long as this is necessary in compliance with the statutory (tax and commercial) retention periods.

Your rights under GDPR

If your personal data are processed, you have the right to obtain information about the data stored about you (article 15 GDPR).

If incorrect personal data are processed, you are entitled to a correction (article 16 GDPR).

If the legal prerequisites exist, you can request the deletion or limitation of the processing as well as object to the processing (articles 17, 18 and 21 GDPR).

If you have consented to the processing of data or if you have entered into a contract for data processing and data processing is carried out using automated procedures, you may be entitled to data portability (article 20 GDPR).

If you make use of your rights mentioned above, a public authority checks whether the legal requirements are met.

In addition, you have the right to lodge an appeal with the **Bavarian Commissioner for Data Protection**. He can be reached by using the following contact details:

Postal address:	Postfach 22 12 19, 80502 München
Address:	Wagmüllerstraße 18, 80538 München
Phone:	+49 89 212672-0
Fax:	+49 89 212672-50
Internet:	poststelle@datenschutz-bayern.de
E-Mail:	https://www.datenschutz-bayern.de/

If you have consented to processing by CTW through a statement, you may revoke your consent at any time in the future. The lawfulness of the data processing carried out on the basis of the consent until the revocation is not affected by this.

Further privacy information on the use of our online offer is available at

<https://www.wuerzburg.de/infos/datenschutzerklaerung/index.html>

As of 12/09/2018