



FREQUENTLY ASKED QUESTIONS:

- **Can I book the "Individual Bike Adventure" for children too?**
The Individual Bike Adventure can only be booked for adults at zermatt.ch. Children can take part in principle. Booking requests for children can be made directly to Zermatters.
- **What happens if there is bad/stormy weather?**
If the Individual Bike Adventure cannot go ahead due to weather conditions we would ask guests to make arrangements with their travel cancellation insurance.
The cancellation terms outlined in the Zermatt Tourism [GTCs](#) apply.
- **Is it possible to hire mountain bikes and protective equipment on site?**
Mountain bikes and protective equipment can be hired in the bike shops/sports shops in Zermatt: [Bike rental | Zermatt, Switzerland](#)
- **What are the cancellation terms?**
The cancellation terms outlined in the Zermatt Tourism [GTCs](#) apply.
To avoid any possible cancellation fees, we strongly recommend that you take out private travel insurance. To find the right cover, please contact your insurance provider. Please refer to the FAQs below.
- **Does the price include visitor's tax?**
No, tourist taxes must be paid to the accommodation provider.
- **Does the package include lunch?**
The offer only includes breakfast.